

**Forsyth County Department of Social Services  
Board of Social Services Minutes  
January 27, 2014**

**Call to Order at 11:40am**

Present: Claudette Weston, Dave Plyler, Walter Marshall, Joe Raymond, Daphne Taylor, Walter Marshall, Pat Read, Melinda Hartley, Kim Collie, Shantelle Williams, Gloria Woods, Diane Wimmer, WGHP 8 News (reporter and camera)

Absent: Evelyn Terry, Nancy Young

**Information**

Staff Introductions: Wanda Burney promoted to Adult Guardian Supervisor; new staff: Ria Fulton, Emily Allen, Ana Moncion, De-Keesha Minatee

There were no public comments.

The Director's report included

- over 30 thousand customers in Family & Children's Medicaid
- the daycare waiting list continues to decline and is now at 640
- On Friday, January 24 at approximately 3:00 p.m., an urgent message was sent requesting counties to work all expedited cases that had not been processed and any case over 90 days old by January 31, 2014. Director implemented plan for workers to work additional hours starting Saturday, January 25 to meet this deadline.
- We will bring on 20 temporary workers to assist with the clean up of late cases.

**Consent**

The Minutes from the November 25, 2013 meeting were unanimously approved on a motion by Mrs. Weston, second by Mr. Marshall.

**Action**

The Board voted unanimously to support the Position Requests for FY 2014 – 2015 as presented in the Director's January 27, 2014 draft memo. The motion was made by Mrs. Weston, second by Walter Marshall.

**Strategic**

FY 14-15 Budget

- We will review total DSS county budget at February meeting

Income Support Division

- There were numerous NCFAST system related challenges in November and December affecting productivity
- There has been limited MAGI training for staff.
- The state postponed the January Medicaid hard launch.
- Staff will work overtime all week and on Saturday to meet the deadline on all expedited cases that had not been processed and any case over 90 days old by January 31

Business Office

- Will soon upgrade over 500 PCs with Windows 7
- Google has been implemented county-wide

Meeting adjourned at 12:32.