Food Establishment Inspection Report Score: 82 Establishment Name: MOUNTAIN FRIED CHICKEN Establishment ID: 3034011227 Location Address: 507 AKRON DRIVE Date: 09 / 09 / 2019 Status Code: A City: WINSTON SALEM State: NC Time In: $\underline{10} : \underline{15} \overset{\otimes}{\bigcirc} \overset{\text{am}}{\text{pm}}$ Time Out: $\underline{03} : \underline{05} \overset{\bigcirc}{\otimes} \overset{\text{am}}{\text{pm}}$ County: 34 Forsyth Zip: 27105 Total Time: 4 hrs 50 minutes MOUNTAIN FRIED CHICKEN OF NC Permittee: Category #: IV Telephone: (336) 767-1675 FDA Establishment Type: Wastewater System:

✓ Municipal/Community

✓ On-Site System No. of Risk Factor/Intervention Violations: 7 No. of Repeat Risk Factor/Intervention Violations: 2 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 🛛 🗀 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🛛 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🗆 🗷 3 1.5 🗶 🔀 Variance obtained for specialized processing 30 □ □ □ 🗵 1 0.5 0 X П Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 1 0.5 0 31 🛛 🗆 4 🛛 210 - -Proper eating, tasting, drinking, or tobacco use 32 🔀 1 0.5 0 🗆 🗆 5 П 1 0.5 0 No discharge from eyes, nose or mouth 1 0.5 0 🗆 🗆 Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗆 🗷 Thermometers provided & accurate 6 □ 🖂 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre-3 1.5 0 approved alternate procedure properly followed 35 🗵 🗆 Food properly labeled: original container 210 - -8 X Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 **Approved Source** .2653, .2655 Insects & rodents not present; no unauthorized 36 □ 🗷 210000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 37 🗆 🗷 preparation, storage & display X 10 🗆 Food received at proper temperature 38 🗆 🗷 Personal cleanliness 11 🛛 🗀 Food in good condition, safe & unadulterated 39 🗆 🗷 Wiping cloths: properly used & stored 1 0.5 🗶 🗆 🗆 Required records available: shellstock tags, 12 🗆 210 - parasite destruction 1 0.5 0 40 🛛 🗀 Washing fruits & vegetables **Protection from Contamination** .2653, .2654 Proper Use of Utensils 13 \times Food separated & protected 41 □ X 1 0.5 🗶 🗌 🗌 In-use utensils: properly stored 14 🗆 X Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 1 0.5 0 42 🛛 🗆 Proper disposition of returned, previously served 15 🖂 🗀 210 reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🛛 🗆 1 0.5 0 Potentially Hazardous Food Tlme/Temperature 16 ☒ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 - - -44 🛛 🗆 1 0.5 0 ... Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 |17| 🛛 | 🗆 | 🗆 3 1.5 0 Proper reheating procedures for hot holding Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷 \boxtimes 3 1.5 0 Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips |19| 🛛 | 🗆 | 🗆 | 3 1.5 0 Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 3 1.5 0 Proper cold holding temperatures 47 🗆 🗷 Non-food contact surfaces clean **X** 0.5 0 🗆 🗆 21 🖂 ☐ Proper date marking & disposition 3 1.5 0 **Physical Facilities** .2654. .2655. .2656 48 🔀 🖂 🖂 Time as a public health control: procedures & Hot & cold water available; adequate pressure 2 1 0 49 □ 🗖 Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗆 🗷 1 0.5 0 ... 50 🗷 🗆 21000 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities maintained 52 🗆 🗷 Chemical .2653, .2657 25 | | | | | | 53 🗆 🗷 Food additives: approved & properly used 1 0.5 0 П Physical facilities installed, maintained & clean



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Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

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Meets ventilation & lighting requirements; designated areas used

Total Deductions:

210 - -

Comment Addendum to Food Establishment Inspection Report MOUNTAIN FRIED CHICKEN **Establishment Name:** Establishment ID: 3034011227 Location Address: 507 AKRON DRIVE Date: 09/09/2019 X Inspection Re-Inspection City:_WINSTON SALEM State: NC Status Code: _A Comment Addendum Attached? Zip: 27105 County: 34 Forsyth Water sample taken? Yes No Category #: Email 1: BrianTaylor@mountainfriedchicken.com Wastewater System:

■ Municipal/Community □ On-Site System Water Supply: Municipal/Community □ On-Site System Permittee: MOUNTAIN FRIED CHICKEN OF NC Email 2: Telephone: (336) 767-1675 Email 3: Temperature Observations Cold Holding Temperature is now 41 Degrees or less Temp Item Location Temp Item Location Location Item Temp 202 C. Breast final cook Corn reheat 193 C. Leg hot holding 138 C. Leg final cook 185 G. Beans reheat 195 Hot Water 3-compartment sink 123 C. Thigh final cook 181 Apples 202 Quat Sani 3-compartment sink 150 reheat P. Wedges 201 Serv Safe R.Wright 5-28-20 00 Wings final cook 210 cook to 197 Rice walk-in cooler 41 Greens cook to **Baked Beans** 195 Slaw front line make-unit 37 cook to Cole Slaw 2-door upright cooler Potato Salad front line make-unit 33 Pinto Beans reheat 176 C. Breast hot holding 139 Observations and Corrective Actions Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code. 2 2-103.11 (M) Person in Charge-Duties - PF: PIC nor an employee checked the temperatures of the refrigerated delivery items upon delivery. The person in charge shall ensure that employees are visibly observing foods as they are delivered at the required temperature. CDI: PIC was advised to check the temperatures of refrigerated delivery items as they are delivered to ensure they are being delivered at 41 F or below. 6 2-301.12 Cleaning Procedure-REPEAT - P: One employee observed turning off faucet with barehands after washing. To avoid recontaminating their hands, food employees may use disposable paper towels or similar clean barriers when touching surfaces such as manually operated faucet handles. CDI: Employee rewashed hands after being educated on proper handwashing technique and appropriate method of turning off the faucet after hands are cleaned.//2-301.14 When to Wash - P: Employee observed putting raw potatoes wedges in the fryer, putting on gloves without washing hands, and removing cooked chicken tenders from the fryer and placing them into the hot holding cabinet. Food employees shall clean their hands and exposed portions of their arms when switching between working with raw food and working with ready-to-eat food and before donning gloves for working with food. 8 5-205.11 Using a Handwashing Sink-Operation and Maintenance - PF: A box of trash was sitting on the handwashing sink beside the preparation table. A handwashing sink shall be maintained so that it is accessible at all times for employee use. CDI: Employee removed box. 0-points Lock Text

Person in Charge (Print & Sign):

First Reginald Last Wright

First

Last

Regulatory Authority (Print & Sign): Victoria

Murphy

REHS ID: 2795 - Murphy, Victoria

Verification Required Date:

REHS Contact Phone Number: (336)703-3814

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program _DHHS is an equal opportunity employer.



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Observa	ations	and	Corroc	tivo	Actions



- 3-202.11 Temperature P: Boxes of chicken delivered measured at temperatures of 44 F-45 F. Refrigerated potentially hazardous food shall be at a temperature of 41 F or below when received. CDI: PIC was educated on the proper temperature at which refrigerated items shall be received and advised on sending items back if they are received at a temperature above 41 F.
- 3-302.11 Packaged and Unpackaged Food-Separation, Packaging, and Segregation P: A container of chicken tenders were stored on a container of potato wedges in the walk-in cooler. Food shall be protected from cross contamination by separating raw animal foods during storage. CDI: PIC removed container of chicken and segregated it with other chicken products. 0-point
- 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils -REPEAT- P: The following items were stored soiled in the clean dish area: 1 lid, 4 plastic pans, 1 scooper, 2 small metal pans, and 6 medium metal pans. Food-contact surfaces shall be cleaned to sight and touch. CDI: Items were moved to the manual warewashing area to be cleaned.
- 7-201.11 Separation-Storage P: A bottle of sanitizer was stored on the food holding table on the cook line. Poisonous or toxic materials shall be stored so they can not contaminate food./A bottle of chemicals stored beside tea irons at drive-thru pos area. CDI: PIC removed bottle and placed it in designated area.
- 4-502.11 (B) Good Repair and Calibration PF: 1 out of 3 thermometers presented was out of commission. Food temperature measuring devices shall be calibrated accordance with manufacturer's specification to ensure their accuracy. CDI: Two of the thermometers worked appropriately, PIC also indicated that they purchased new thermometers for the establishment. 0-points
- 6-202.15 Outer Openings, Protected C: Panel missing at can wash exposing an outer opening. Outer openings of a food establishment shall be protected against entry of insects and rodents by filling or closing holes and other gaps along floors, walls, and ceilings.//6-501.111 Controlling Pests -REPEAT-C: Several insects observed throughout the facility in the kitchen area, along the serving line, in the storage areas, and in the dining area. The premises shall be maintained free of insects./6-501.112 Removing Dead or Trapped Birds, Insects, Rodents and other Pest-REPEAT C: Dead insects observed in the clean dish area, in the potato prep sink, in the walk-in cooler, in the restroom, and in the can wash area. Dead insects shall be removed from control devices and the premises at a frequency that prevents their accumulation, decomposition, or the attraction of other pest.
- 37 3-305.11 Food Storage-Preventing Contamination from the Premises C: Several buckets of water used for marinating chicken were stored on the floor beside the potato prep sink/A chicken waste can was stored on the floor in the walk-in cooler/Two buckets of chicken were stored on the floor in the fryer area./Employee filling ice bucket up on floor/ Food shall be protected from contamination by storing the food 6 inches above the floor.//3-307.11 Miscellaneous Sources of Contamination C: Ready-to-eat food is being stored in plastic thank you bags. Food shall be protected from contamination.





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Observations and Corrective Actions

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- 2-302.11 Maintenance-Fingernails PF: Employee observed handling ice with artificial polished fingernails. Unless wearing intact gloves in good repair, a food employee may not wear fingernail polish or artificial fingernails when working with exposed food. CDI: PIC was educated on food employee's inability to handle food with colored nails unless gloves are used. 0-points
- 3-304.14 Wiping Cloths, Use Limitation C: One wiping cloth was out of bucket beside single-service cups on front-line point of sale are./A bucket of sanitizer measured at 0-ppm under the pos prep table. Cloths in-use for wiping food spills from the tableware and carry-out containers that occur as food is being served shall be held between uses in a chemical sanitizer. CDI: PIC produced a sanitizer solution of 200 ppm. 0-points
- 3-304.12 In-Use Utensils, Between-Use Storage C: A plastic pan with no handle is used to scoop macaroni noodles. During pauses in food preparation or dispensing, utensils shall be stored with their handles above the top of the food and the container. 0-points
- 4-205.10 Food Equipment, Certification and Classification-REPEAT C: A card board box was placed on a dunnage rack in the walk-in cooler and has buckets of chicken and potatoes stored on it. Except for toasters, mixers, microwave ovens, water heaters, and hood, food equipment shall be used in accordance with the manufacturer's intended use.//4-501.11 Good Repair and Proper Adjustment-Equipment -REPEAT- C: The following items need repair: Metal plate on walk-in cooler door rusting and detaching, reattach missing panel at can wash, reattach metal strip on the floor of the walk-in cooler, rusting shelves, and two broken scooper. Equipment shall be maintained in good repair.
- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils-REPEAT C: Cleaning is needed to/on the following items: shelf above prep table in kitchen area, can holding chicken scraps, cleaning on metal covers above fryers, and inside upright freezer. Non-food contact surfaces of equipment shall be kept free of an accumulation of dust, dirt, food residue, and other debris.
- 5-205.15 (B) System maintained in good repair C: Handsink beside kitchen prep table is slowly draining./Hot water faucet handle not working at front handsink./Handsink faucet at men and women's restroom sink are erroding./Repair toilet in right stall of women's restroom. Plumbing fixtures shall be maintained in good repair.
- 52 5-501.111 Area, Enclosures and Receptacles, Good Repair C: Outside recyclable rusting and bursting at the seams and under the handle. Recyclables shall be maintained in good repair.//5-501.114 Using Drain Plugs C: Outside recyclable missing drain plug. Drains in recyclables shall have drain plugs in place.//5-501.115 Maintaining Refuse Areas and Enclosures C: An old fryer, shopping cart, and other items are cluttered beside the outside recyclable. A storage area and enclosure for recyclables shall be maintained free of unnecessary items.





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Observations and Corrective Actions



- 6-501.11 Repairing-Premises, Structures, Attachments, and Fixtures-Methods -REPEAT- C: Repair panel under electrical panels at the can wash exposing raw and rotting wood./Replace damage and missing tiles at the can wash area and in the fryer area./Regrout in between floor tiles throughout the kitchen area. Physical facilities shall be maintained in good repair//6-501.12 Cleaning, Frequency and Restrictions C: Cleaning needed on walls and ceilings throughout the establishment. Physical facilities shall be cleaned as often as necessary to keep them clean.
- 6-303.11 Intensity-Lighting -REPEAT- C: Lighting in the outside storage measured at 8 ft candles. The light intensity shall be 10 ft candles in storage areas.//6-501.14 Cleaning Ventilation Systems, Nuisance and Discharge Prohibition C: Cleaning is needed on all vents throughout the kitchen area to remove excessive dust accumulation. Intake and exhaust air ducts shall be cleaned and filters changed so they are not a source of contamination by dust, dirt, and other materials.





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