Food Establishment Inspection Report Score: 85 Establishment Name: BIG OAK RESTAURANT Establishment ID: 3034010020 Location Address: 5943 OLD RURAL HALL RD Date: 08 / 14 / 2018 Status Code: A City: WINSTON-SALEM State: NC Time In: $09 : 45 \overset{\otimes}{\circ} ^{am}$ Time Out: <u>Ø 1</u> : <u>3 Ø ⊗ pm</u> County: 34 Forsyth Zip: 27105 Total Time: 3 hrs 45 minutes LINDA CULLER Permittee: Category #: IV Telephone: (336) 767-0997 FDA Establishment Type: Full-Service Restaurant Wastewater System: ☐ Municipal/Community ☒ On-Site System No. of Risk Factor/Intervention Violations: 8 No. of Repeat Risk Factor/Intervention Violations: 3 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury. IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O Compliance Status CDI R VR Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 | 🗆 | 🖾 | 🗆 \square 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🛛 🗆 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🛛 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ ⊠ 1 0.5 0 \times Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 Proper cooling methods used; adequate equipment for temperature control **Good Hygienic Practices** .2652, .2653 1 0.5 0 31 🛛 🗆 4 🗆 🛮 Proper eating, tasting, drinking, or tobacco use 32 🔀 1 0.5 0 🗆 🗆 5 🗵 Ш 1 0.5 0 No discharge from eyes, nose or mouth 1 0.5 0 🗆 🗆 Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗵 🗆 1 0.5 0 - -Thermometers provided & accurate 6 □ 🖂 42880 Hands clean & properly washed **Food Identification** No bare hand contact with RTE foods or pre-3 1.5 0 approved alternate procedure properly followed 35 🗵 🗆 Food properly labeled: original container 210 - -8 🗵 210 - -Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 **Approved Source** .2653, .2655 Insects & rodents not present; no unauthorized 36 🗆 🗷 210000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 37 🗆 🔀 preparation, storage & display 10 Food received at proper temperature 38 🗵 🗆 Personal cleanliness 1 0.5 0 11 🗆 🛭 Food in good condition, safe & unadulterated 39 🗆 🗷 Wiping cloths: properly used & stored 1 0.5 🗶 🗆 🗆 Required records available: shellstock tags, 21000 12 🗆 parasite destruction 40 🛛 🗀 Washing fruits & vegetables 1 0.5 0 🗆 🗆 **Protection from Contamination** .2653, .2654 Proper Use of Utensils 3150 - -13 Food separated & protected 105 🗶 🗆 🔀 41 □ | 🔀 In-use utensils: properly stored 14 🗆 315 🗶 🗙 🗆 🗆 \times Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 1 0.5 0 42 🛛 🗆 Proper disposition of returned, previously served 15 🖂 🗀 210000 reconditioned, & unsafe food Single-use & single-service articles: properly stored & used 43 🗆 🔀 1 0.5 🗶 🗌 🗌 Potentially Hazardous Food Tlme/Temperature 16 ☒ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 - - -44 🛛 🗆 1 0.5 0 ... Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 17| 🗆 3 1.5 0 Proper reheating procedures for hot holding Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷 \boxtimes 3 1.5 0 П Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips 19 🗆 X 3 1.5 **X** X 🗆 🗆 Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 X 3 1.5 🗶 🗶 Proper cold holding temperatures 47 🗆 🗷 Non-food contact surfaces clean 21 🗆 \square ☐ Proper date marking & disposition **Physical Facilities** .2654. .2655. .2656 48 🔀 🖂 🖂 Time as a public health control: procedures & Hot & cold water available; adequate pressure |22| 🗆 | 🗆 | 🔀 2 1 0 49 2110 - | -Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗆 🗷 1 0.5 0 ... 50 🗷 🗆 21000 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities 52 🗆 🗷 **X** 0.5 0 \square **X** Chemical .2653, .2657 maintained 25 | | | | | | 53 🗆 🗷 Food additives: approved & properly used 1 0.5 0 П Physical facilities installed, maintained & clean



Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658

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Meets ventilation & lighting requirements; designated areas used

Total Deductions:

210 - -

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Establish	ıment Name: BIG OAF					ment ID: 3034010				
Location Address: 5943 OLD RURAL HALL RD					⊠Inspect	tion Re-Inspe	ection [Date: <u>08/14/20</u>	18	
City:_W	INSTON-SALEM			ite:_NC	•			Status Code:		
County: 34 Forsyth Zip: 27105				Water samp	le taken? 🗌 Yes 🕽		Category #:			
Wastewater System: ☐ Municipal/Community ☒ On-Site System Water Supply: ☒ Municipal/Community ☐ On-Site System					Email 1:					
	ee: LINDA CULLER				Email 2:					
Telepho	one: (336) 767-0997				Email 3:					
			Tempe	rature Ob	servatio	าร				
	Effec	tive Janu	ary 1, 2019	Cold Ho	olding wi	II change to 4	11 degr	rees		
Item tomato slic	Location		Item pintos	Location final cook		Temp Item 185	_	cation	Temp	
butter	make unit	42	hot water	Hot water s	anitizer	181				
slaw	make unit	40	bologna	reach-in co	oler	42				
lettuce	make unit	52	hot dogs	reach-in co		41				
ham slice	make unit	39	sausage	hot holding	· ,	111				
gravy	hot holding	163	hot dog	hot holding	· ,	111				
chili chili	hot holding final cook	188 185	Chlorine sani	sanitizer bu	скет (ppm)	0				
	IIIIai COOK		<u> </u>	1.0		A 1:				
	Violations cited in this i		Observation corrected within				3-405.11 of	f the food code.		
4 2-4 pre	gram. 01.11 Eating, Drinking paration table in back only vrapped single-service	of kitchen. / in designate	Employee bow ed areas where	l of greens be the contam	peing stored nination of ex	on rear food prepa xposed food; clear	aration ta n equipme	able. An employ ent, utensils, a	yee shall eat nd linens;	
bea 2-3 UTI	01.14 When to Wash - ans cooking at range. F 01.12 immediately bef ENSILS, and unwrapp ntaminate the hands. C	OOD EMPL ore engaging ed SINGLE	OYEES shall on the court of the	clean their had paration incl SINGLE-US	ands and ex uding workir E ARTICLE	sposed portions of ng with exposed F S and after engag	their arm	s as specified an EQUIPMEN	under § NT and	
Dorose !	Charge (Drint & Cinn)	F. Linda	irst	La Culler	ast	BIFINS	e) +	Sian		
Person in	Charge (Print & Sign):		irst		ast	Befw	· ·	- J.(
Regulatory	y Authority (Print & Sign	Michael Fre		Christy Whitl		Matin	Elis/	ChristyN	hitly Bon	
	REHS II): 2610 - V	Vhitley Christy	<u>′</u>		Verification Requi	red Date:	/ /	J	
REH	IS Contact Phone Numbe				Health ● Envir			Protection Program		
ANN	•		DHHS is 5	an equal oppor	tunity employer			- 32.11	(ACPH)	

Establishment Name: BIG OAK RESTAURANT Establishment ID: 3034010020

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Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



- 3-101.11 Safe, Unadulterated and Honestly Presented P,PF Opened package of hot dogs was found in upright cooler with dark spots present on hot dogs. FOOD shall be safe, unADULTERATED, and, as specified under § 3-601.12, honestly presented. CDI: Hot dogs were discarded.
- 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils P 1 set of tongs, a baking sheet, and a can opener were found soiled in utensil storage. Another pair of tongs was found with the original sticker still attached after being cleaned. EQUIPMENT FOOD-CONTACT SURFACES and UTENSILS shall be clean to sight and touch. CDI: Items were rewashed during inspection. 0 pts.
- 3-501.16 (A)(1) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P 2 cooked sausage patties and a hot dog were being stored in a pan on the flat top grill at a temperature of 111-112F. Potentially hazardous foods for hot holding shall be held at 135F or above. CDI: Foods were discarded. 0 pts.
- 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P Lettuce in make unit was measured at a temperature of 52F above the rim of the plastic holding container. Potentially hazardous foods for cold holding shall be held less than 45F. CDI: Lettuce above rim of container was discarded. 0 pts.

 As of January 1st, 2019 Potentially hazardous foods shall be held cold at 41F and below
- 3-501.17 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Date Marking PF REPEAT The following items were found in the establishment without date mark: Milk (opened day of inspection), pimento cheese (prepared Friday), hot dogs (open date unknown), slaw (prepared day prior to inspection), bologna (opened day prior to inspection), corn (prepared day prior to inspection), peach cobbler (prepared day prior to inspection). Ready-to-eat, potentially hazardous food shall be marked to indicate the day of preparation or day of discard. Day of preparation/opening shall count as Day 1. If maintained at 41F and below, hold for 7 days; and if maintained 42-45F, hold for 4 days. CDI: Person-in-charge dated items with known preparation/opening dates during inspection, and discarded the hot dogs with unknown open date.
- 6-202.15 Outer Openings, Protected C Back screen door leading to kitchen had gaps around the latch side, bottom, and top of door. Recommend adding a seal around door or replace with tight fitting door. Outer openings of a food establishment shall be protected against the entry of insects and rodents by solid, self-closing, tight-fitting doors. 0 pts.
- 3-305.11 Food Storage-Preventing Contamination from the Premises C Peach cobbler was being stored in upright cooler without cover over pan. Food shall be protected from contamination by storing the food in a clean, dry location where it is not exposed to splash, dust, or other contamination. // 3-307.11 Miscellaneous Sources of Contamination C REPEAT Containers of employee personal (home-canned) food items and sauces being stored on shelving above food offered to customers. Store bins of personal food below food offered to customers. Food shall be protected from miscellaneous sources of contamination.





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Observations and Corrective Actions

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- 39 3-304.14 Wiping Cloths, Use Limitation C One wiping cloth was observed at beverage station in dining room being stored on counter. / Jar containing chlorine sanitizer with wet wiping cloths at 3-compartment sink measured 0 PPM. Hold cloths in use for wiping counters or other equipment in between uses in a chemical sanitizer solution at a concentration specified under 4-501.114. (For chlorine sanitizer 50-200ppm). 0 pts
- 3-304.12 In-Use Utensils, Between-Use Storage C REPEAT (Ice scoop noted last inspections) Plastic spoon was being stored in pimento cheese in make unit with handle inside food. Food preparation and dispensing utensils shall be stored with their handles above the top of the food and the container. 0 pts
- 4-502.13 Single-Service and Single-Use Articles-Use Limitations C Glass pickle jar was being reused for holding chlorine sanitizer and wet wiping cloths at 3-compartment sink. Single-service and single-use items may not be reused. // 4-903.11 (A) and (C) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing C Styrofoam cups at beverage station in dining room were being stored with mouth contact rim exposed. Single-use and single-service shall be stored where they are not exposed to splash, dust, or other contamination. 0 pts
- 4-205.10 Food Equipment, Certification and Classification C REPEAT: The following equipment requires replacement, as it does not meet 4-1 and 4-2 of the 2009 NC Food Code: handheld can opener, table top warmer and stove, stove in rear kitchen, fryer, domestic chest freezers and three compartment sink. FOOD EQUIPMENT shall be used in accordance with the manufacturer's intended use and certified or classified for sanitation by an American National Standards Institute (ANSI)-accredited certification program. If the equipment is not certified or classified for sanitation, the equipment shall meet Parts 4-1 and 4-2 of the Food Code as amended by this Rule.
- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C REPEAT Additional cleaning required around flat top grill and fryer, underneath rear prep table, rack above 3-compartment sink, and gaskets of make unit. Nonfood-contact surfaces of equipment shall be kept free of an accumulation of dust, dirt, food residue, and grease build up.
- 5-501.113 Covering Receptacles C REPEAT: Missing lid to dumpster. Contact waste management company to obtain new and tight fitting lid. Outdoor receptacles for trash and recyclables shall be maintained in good repair. // 5-501.11 Outdoor Storage Surface C REPEAT: Dumpster being stored on grass. Move dumpster to solid surface or asphalt. An outdoor storage surface for REFUSE, recyclables, and returnables shall be constructed of nonabsorbent material such as concrete or asphalt and shall be SMOOTH, durable, and sloped to drain.
- 6-501.11 Repairing-Premises, Structures, Attachments, and Fixtures-Methods C REPEAT 6-201.11 Floors, Walls and Ceilings-Cleanability C Floor tiles throughout are damaged, gapped, and cracked. / Reseal around baseboards as needed. / Fill holes and repair damage to walls and door frames, throughout. / Gaps are formed in between panels, ceilings, and walls around cook line. / Add cove base in women's restroom. / Replace missing wall tiles, or smooth panel beside cook line. Physical facilities shall be maintained in good repair and cleanable. // 6-501.12 Cleaning, Frequency and Restrictions C Clean floors behind equipment and under shelving along cook line. / Organize storage on the floor in front kitchen and dry storage room as it does not facilitate floor cleaning. Physical facilities shall be cleaned as often as necessary to be maintained clean.





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6-303.11 Intensity-Lighting - C - REPEAT - Lighting low at following areas (measured in foot candles): 6 Dry storage, 5 upright cooler, 8-35 cook line, 7 ice machine, 7 at sanitize vat of 3-compartment sink, 5 rear prep table and rear stove. Increase lighting intensity to meet at least 50 foot candles in areas of food/beverage prep, 20 at plumbing fixtures, warewashing, single-service storage, and inside reach-in refrigerators; and at least 10 foot candles at dry food storage. // 6-501.14 Cleaning Ventilation Systems, Nuisance and Discharge Prohibition - C - Vent in men's restroom had a mild dust accumulation on it. Intake and exhaust air ducts shall be cleaned and filters changed so they are not a source of contamination by dust, dirt, and other materials. 6-305.11 Designation-Dressing Areas and Lockers - C REPEAT - Organize, remove, and separate employee items, personal items, and items not pertinent to the food establishment in front area, dry storage room, and rear kitchen.





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