

CONSOLIDATED HUMAN SERVICES BOARD



Board Members

Dr. B. Keith Cash, OD
Ms. Pamela Corbett, MA
Mr. John Davenport, Jr., PE
Dr. Palmer Edwards, MD
Dr. Calvert Jeffers, DVM
Ms. Amanda Kistler, RN
Dr. Charles Massler, DDS, M.Ed.
Ms. Heather Parker
Dr. Linda L. Petrou, PhD.
Ms. Sharon A. Rimm, LCSW
Dr. Peter Robie, MD
Dr. Ricky Sides, DC
Ms. Claudette Weston
Ms. Gloria D. Whisenhunt, County Commissioner

Chair

J. Phil Seats, R.Ph., MBA

Vice Chair

Fleming El-Amin, County Commissioner

CONSOLIDATED HUMAN SERVICES BOARD MINUTES May 1, 2019

MEMBERS PRESENT

Mr. Fleming El-Amin
Dr. Keith Cash
Dr. Calvert Jeffers
Ms. Heather Parker
Dr. Linda L. Petrou
Ms. Sharon A. Rimm
Dr. Peter Robie
Dr. Ricky Sides
Ms. Claudette Weston
Ms. Gloria Whisenhunt

MEMBERS ABSENT

Ms. Pamela Corbett
Mr. John Davenport
Dr. Palmer Edwards
Ms. Amanda Kistler
Dr. Charles Massler
Mr. J. Phil Seats

GUESTS PRESENT

None

Call to Order:

On Wednesday, May 1, 2019, the Forsyth County Consolidated Human Services (CHS) Board held its regularly scheduled monthly meeting in the Boardroom at the Forsyth County Department of Public Health (FCDPH). Mr. Fleming El-Amin, who announced he would be chairing the meeting for Mr. J. Phil Seats, called the meeting to order at 5:32pm and welcomed everyone to the May meeting.

Moment of Silence:

A moment of silence was observed by all.

PH/DSS STAFF PRESENT

Ms. Ronda Tatum
Mr. Victor R. Isler
Mr. Joshua R. Swift
Mr. Jason Beasley
Ms. Lorrie Christie
Ms. Glenda Dancy
Ms. Tanya Donnell
Mr. Tony Lo Giudice
Ms. Denise Price
Ms. Ann Roberts
Ms. Marie Stephens
Ms. Mia Stockton
Mr. John Thacker
Ms. Jennifer Tubbs
Ms. Elizabeth White

Consideration of Minutes:

The minutes of the April 3, 2019 CHS Board were reviewed. Dr. Peter Robie made a motion to approve and Ms. Sharon A. Rimm seconded. The minutes were approved unanimously.

Deputy County Manager's Comments: Ms. Ronda Tatum gave the following updates (see complete/detailed handout on file in the Administrative Binder):

- Attended a Healthy Counties Forum in San Diego, California, April 23. While in San Diego, she had the opportunity to visit a Live Well Wellness Center (San Diego has these one - stop shops in three locations and will be adding three more). In the center, they had Veterans Affairs, Public Health, Social Services (CPS, APS, Child Support), among others and a big focus on military. Ms. Tatum mentioned that there are 3.4 million people in San Diego County and like here, transportation is a barrier for accessing care. She feels the one - stop shop idea is something we need to think about.
- Attended the Community Information Exchange (CIE) Summit in San Diego, April 24. The CIE is a system with lots of network partners that use a shared language, resource database and technology that allows it to deliver enhanced community care planning. It encourages communities to go towards a more proactive, holistic and person-centered model of care.
- **Local Updates:**
 - *Piedmont Regional Triad Council* - received a grant for \$302,500 from Kate B. Reynolds Charitable Trust to educate North Carolinians about Medicaid Transformation.
- **Upcoming Meetings:**
 - The next CHS Board meeting is June 5th and there is no meeting in July.
 - Ms. Tatum announced that the following Board terms end September 30th (Ms. Amanda Kistler - RN Capacity; Ms. Heather Parker - Consumer Capacity; Ms. Claudette Weston - At Large Capacity; need to fill unexpired term for Ms. Karen Durell - At Large Capacity that expires 10/31/2021). Applications will be available August 1st for 30 days and will need to be sent to the CHS Board members to vote on recommendations, before going to the County Commissioners.
 - *ConnectWell* - San Diego shared this framework with them - it is a County computer system that was designed to improve service delivery where county staff and contractors can share and view information, collaborate and deliver person-centered services. Ms. Weston asked if someone backed them from the beginning and Ms. Tatum responded San Diego 211, LiveWell and other healthcare partners. Mr. El-Amin asked if it is equivalent to our NCFast and Ms. Tatum responded she is not sure.

Department of Social Services (DSS) Director's Comments: Mr. Victor Isler reported the following (see complete/detailed handouts on file in the Administrative Binder).

- **Federal and Statewide Updates:**
 - *Medicaid Transformation* - upcoming Community Forums - will help with our citizens
 - *Soft Launch* (Client Notifications/Provider Selection and Open Enrollment) will be June 28, 2019 (if there are addresses missing, Ms. Mia Stockton's area will be impacted).
 - Child Support Cooperation Act of 2019 (SB 551) - proposed Child Support reporting for FNS recipients - practice is post eligibility for Medicaid.
 - *Foster Care and Adoption Assistance Rates (SB 636)* - this is a tiered process (rates currently being paid are: 475.000 for 0-5; 581.000 for 6-12; 634.000 for 13-21).
 - *Abuse and Neglect Resources (HB 493)* - school district requirement to educate 6th-12th grade students on abuse, neglect and dependency. Ms. Weston asked who will teach the 6th-12th grade students and Mr. Isler responded we do not know yet - we will reach out to school social workers. Ms. Gloria Whisenhunt asked if the bill has been passed and Mr. Isler responded no, not yet.

- **Community Partnerships and Collaborations:**
 - Submitted a *Kate B. Reynolds (KBR) Grant to address Adverse Childhood Experiences*
 - *Child Abuse Awareness Ring Out Event* held April 8, 2019
 - *KBR and NC Impact Report Partnership Meeting*
 - *Guest Panelist for the "Resilience"* - movie screening for Parenting PATH at Redeemer Presbyterian Church on 4/11/2019

- **Agency Operations and Processes:**
 - *Secure Staffing in Adult Guardianship and Child Welfare* - will mitigate future deficiencies; enhance quality of service provision; decrease overtime; get caseloads back in compliance; FMLA claims. Ms. Rimm asked if FMLA was being requested for personal reasons and Mr. Isler responded it is being requested for stress, chronic fatigue and other issues.
 - *Operation Funds to Support Safety Technological Advancement and Cost Savings* - digital records; emergency poles in the parking lot
 - *Performance and Target Areas* - cumulative monthly spending coefficient for Child Care Subsidy - we are at 99.3% (measure of success is 100% below); Case Initiation Rate for Child Protective Services - we are at 91.20% (measure of success is 95% or greater).
 - *Director's Annual Evaluation* - Mr. Isler thanked his Division Director's for their input. Goals identified and achieved: to develop a senior leadership staffing structure to support mandated service delivery oversight, leadership member accountability and effective business operations; staff engagement and positive workplace culture; and foster effective community engagement and collaboration.

Department of Public Health (PH) Director's Comments: Mr. Joshua Swift gave the following updates (see complete/detailed handout on file in the Administrative Binder):

- **Statewide Updates:**
 - *Attended NC Health Director's Legal Conference* - focused on Immunizations and Quarantine Law, HIPAA and Legal Issues During Disasters

- **Local Updates:**
 - Met with Ms. Jackie Lofton, Smart Start
 - Met with Reverend Paul Robeson Ford, First Baptist Church
 - Met with Dr. Alvin Armstead, United Metropolitan Missionary Baptist Church
 - Volunteered with the 18th Annual Second Harvest Empty Bowl Project
 - United Health Center (UHC) will have an education table setup in the Public Health lobby to offer information about their services
 - Attended a 2-day FEMA Point of Dispensing training along with 10 other staff
 - Attended a Medicaid Transformation meeting with two other counties (Guilford and Rockingham)
 - Attended a Spatial Justice Studio meeting to explore and learn about the systems that led to racial segregation in Winston-Salem
 - Public Health had 14 employees recognized at the recent Service Awards Luncheon. Together, they had 280 years of service

- **Agency Operations and Processes:** (decided to start doing a year-to-date in order to get a better snapshot of the department)
 - Year-to-date Revenues - \$9,265,494.86
 - Year-to-date Expenditures - \$15,681,718.10
 - 65.31% of the Budget

- **Performance and Target Areas - Year-to-Date 2018-19 (Year-to-Date 2017-18):** (see detailed information on file in the Administrative Binder)
- **Upcoming Trainings for All Staff:**
 - WeCare Values - Scheduled for (April 30, May 1, May 2, May 6, May 10, June 18, June 28)
 - Cultural Intelligence - Scheduled for (May and July)
 - Community/Employee Engagement -Scheduled for later in the year

Mr. Swift thanked everyone for their hard work and helping him through his first six months and shared a card that he received from Petree Elementary School, thanking us for everything we do.

Ms. Rimm asked if the department had the Shingrix Vaccine available and Mr. Swift and Ms. Glenda Dancy responded no, we do not.

Public Comment:

None

Standing Committees:

- **CHS Board Strategic Plan Update** - Ms. Tatum announced that Dr. Massler will be meeting with Mr. Dudley Watts and the committee on May 7th to talk about the Strategic Plan.
- **Legislative Committee Update** - Dr. Linda Petrou presented updates on the following (see detailed handout on file in the Administrative Binder):

HB337 - bill would establish a Rethinking Guardianship workgroup to study and recommend changes to Chapter 35A of the General Statutes, to study the laws regarding guardianship; status - the bill has been reported out of committee and sent to floor scheduling.

HB75 - school mental health screening; status - passed the Houser and sent to the Senate where it passed first reading.

HB103 - allows retail sales of raw milk for human consumption; status - no hearings and no change in status.

HB156 this bill will undo onsite septic rule revisions that have been through a multi-year review process; status - no hearings and no action taken.

HB184 - this bill is to study the State Health Plan; status - has passed the House and sent to the Senate. No hearing scheduled to date.

HB76 - school Safety Omnibus; status - passed House and sent to the Senate. No hearings scheduled.

S375/HB474 - Death by Distribution; status - a committee substitute has passed in both the House and Senate.

S352 - to amend NC Controlled Substances Act; status - reported out of Committee and sent to Rules.

Dr. Petrou commented she will be interested to see what passes, as crossover will be May 9th.

Old Business:

None

New Business:

- **Approval of FY2019-20 Department of Public Health Fee Schedule** - Mr. Jason Beasley gave an overview of the process for setting the fee schedule and presented the FY 2019-20 Proposed Fee Schedule (see detailed handout on file in the Administrative Binder):
 - Purpose: to increase resources in order to meet residents' needs in a fair and balanced way; help cover the full cost of providing recommended and needed health services; and fees are set based on the real cost of providing the service
 - North Carolina General Statute 130A-39(g): when we provide a service, it is on behalf of the Department of Public Health, not as an agent of the State
 - Methodology: fee schedule is reviewed annually; Medicaid reimbursement rates are determined; administrative costs are reviewed and a 25% fee is assessed to represent costs; fees are compared to other local health departments (Mecklenburg, Guilford, Yadkin and Cumberland); a sliding fee scale in increments of 25%. The approved fee schedule becomes effective July 1, 2019.

Dr. Robie asked if we ask for payment before service is provided and Mr. Beasley responded no. Dr. Robie then asked do we ever send things to collection and Mr. Beasley responded after 30 days notice, we send a letter in the mail and after 90 days, we garnish W-2 tax returns.

Mr. El-Amin asked why there were 14 items not assessed for 2019 and Mr. Beasley responded we are catching up to where we should be since we did not update the fee schedule last year - Medicaid only charges us what we get from the patient. Ms. Weston asked why is the shingles vaccine so high - Mr. Beasley responded it is because of the cost of the vaccine.

Mr. El-Amin asked for a motion to approve the fee schedule - Dr. Petrou made a motion to approve and Ms. Weston seconded. The fee schedule was approved unanimously by the Board.

Other Business or Announcements:

None

Adjourn:

Mr. El-Amin made a motion to adjourn and everyone agreed. The meeting adjourned at 6:30pm.

RT/lgc

Next Meeting: June 5, 2019 - 5:30pm