Food Establishment Inspection Report Score: 95 Establishment Name: MCALISTERS DELI #1187 Establishment ID: 3034012460 Location Address: 368 EAST HANES MILL RD City: WINSTON SALEM Date: 06 / 11 / 2018 Status Code: A State: NC Time In: 10 :  $10^{\frac{8}{0}}$  am Time Out: Ø 2: Ø 5 8 pm County: \_34 Forsyth Zip: 27105 Total Time: 3 hrs 55 minutes SD-2 LLC Permittee: Category #: IV Telephone: (336) 377-0199 FDA Establishment Type: Full-Service Restaurant No. of Risk Factor/Intervention Violations: 6 Water Supply: Municipal/Community On-Site Supply No. of Repeat Risk Factor/Intervention Violations: 3 Foodborne Illness Risk Factors and Public Health Interventions Good Retail Practices Risk factors: Contributing factors that increase the chance of developing foodborne illness. Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods. Public Health Interventions: Control measures to prevent foodborne illness or injury IN OUT N/A N/O Compliance Status CDI R VR IN OUT N/A N/O CDI R VR Compliance Status Supervision .2652 Safe Food and Water .2653, .2655, .2658 PIC Present; Demonstration-Certification by accredited program and perform duties 1 🛛 🗀 28 1 0.5 0 Pasteurized eggs used where required **Employee Health** 29 🛭 🗀 Water and ice from approved source Management, employees knowledge; responsibilities & reporting 2 🗵 🗆 3 1.5 0 Variance obtained for specialized processing 30 □ □ □ 🔀 1 0.5 0  $\times$ П Proper use of reporting, restriction & exclusion 3 1.5 0 **Food Temperature Control** .2653, .2654 **Good Hygienic Practices** .2652, .2653 Proper cooling methods used: adequate 31 🗆 🗖 equipment for temperature control 4 🛛 210 - -Proper eating, tasting, drinking, or tobacco use 1 0.5 0 🗆 🗆 5 П 1 0.5 0 No discharge from eyes, nose or mouth 1 0.5 0 🗆 🗆 Preventing Contamination by Hands .2652, .2653, .2655, .2656 34 🗷 🗆 1 0.5 0 - -Thermometers provided & accurate 6 🗆 X 42 🗙 🗙 🗆 🗆 Hands clean & properly washed Food Identification No bare hand contact with RTE foods or pre-3 1.5 0 approved alternate procedure properly followed 35 🔀 🗀 Food properly labeled: original container 210 - -8 X 210 - -Handwashing sinks supplied & accessible Prevention of Food Contamination .2652, .2653, .2654, .2656, .265 .2653, .2655 Approved Source Insects & rodents not present; no unauthorized 36 🗆 🗷 21000 9 🛛 🗆 Food obtained from approved source Contamination prevented during food 210 - -37 🗵 🗆 preparation, storage & display 10 🗆 Food received at proper temperature 38 🗵 🗆 Personal cleanliness 1 0.5 0 - -11 🛛 🗀 Food in good condition, safe & unadulterated 39 🗷 🗆 Wiping cloths: properly used & stored 1050 -Required records available: shellstock tags, 12 🗆 21000 40 □ | 🗷 | Washing fruits & vegetables **Protection from Contamination** .2653, .2654 Proper Use of Utensils  $\mathbf{X}$ 3 13 **X** X | \_ | \_ 13 ☐ ☐ Food separated & protected 41 🗖 🗆 1 0.5 0 In-use utensils: properly stored 14 🗆 X Food-contact surfaces: cleaned & sanitized Utensils, equipment & linens: properly stored, dried & handled 1 0.5 0 🗆 🗆 42 🛛 🗆 Proper disposition of returned, previously served 15 🖂 🗀 210 0 0 reconditioned, & unsafe food Single-use & single-service articles: properly 43 🛛 🗆 1 0.5 0 Potentially Hazardous Food Tlme/Temperature stored & used 16 ☒ ☐ ☐ ☐ Proper cooking time & temperatures 3 1.5 0 44 🛛 🗆 1 0.5 0 ... Gloves used properly **Utensils and Equipment** .2653, .2654, .2663 17 🖂 3 1.5 0 | | | | Proper reheating procedures for hot holding Equipment, food & non-food contact surfaces approved, cleanable, properly designed, 45 🗆 🗷 3 1.5 0 Proper cooling time & temperatures constructed, & used Warewashing facilities: installed, maintained, & used; test strips 19 🔀 3 1.5 0 Proper hot holding temperatures 46 🛛 🗆 1 0.5 0 X Proper cold holding temperatures |47| □ | 🔀 Non-food contact surfaces clean 21 🗆 Proper date marking & disposition 3 13 **X** X X **Physical Facilities** .2654. .2655. .2656 Time as a public health control: procedures & 48 🔀 🖂 🖂 210 - -Hot & cold water available; adequate pressure 0 49 Plumbing installed: proper backflow devices Consumer Advisory .2653 Consumer advisory provided for raw or 23 🗆 🗆 🔀 1 0.5 0 - -50 🗷 🗆 Sewage & waste water properly disposed undercooked foods **Highly Susceptible Populations** .2653 Toilet facilities: properly constructed, supplied 1 0.5 0 🗆 🗆 51 🛛 🗀 Pasteurized foods used; prohibited foods not & cleaned |24| □ | □ | 🔀 Garbage & refuse properly disposed; facilities 52 🛛 🗆 1 0.5 0 Chemical .2653, .2657 maintained 25 | | | | | | 53 🗆 🗷 Food additives: approved & properly used 1 0.5 0 П Physical facilities installed, maintained & clean



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Toxic substances properly identified stored, & used

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

Conformance with Approved Procedures .2653, .2654, .2658



1 0.5 🗶 🗆 🗆

54

Meets ventilation & lighting requirements;

Total Deductions:

designated areas used

21 🗶 🔀

210 - -

Comment Addendum to Food Establishment Inspection Report Establishment Name: MCALISTERS DELI #1187 Establishment ID: 3034012460 Location Address: 368 EAST HANES MILL RD Date: 06/11/2018 X Inspection ☐ Re-Inspection City:\_WINSTON SALEM State: NC Comment Addendum Attached? Status Code: A Zip: 27105 County: 34 Forsyth Water sample taken? Yes X No Category #: IV Email 1: deli1187@southerndeli.com Wastewater System: 

■ Municipal/Community 

On-Site System Water Supply: Municipal/Community □ On-Site System Permittee: SD-2 LLC Email 2: Telephone: (336) 377-0199 Email 3: Temperature Observations 2019 Cold Holding will change to 41 degrees Effective January 1, Location Temp Item Location Location Temp Item Item Temp 0 Servsafe B.Patterson3/2/22 Dcd tom make unit 34 Pastrami make unit 42 Cheese ice bath(notlowmoist) Turkey make unit 46 Cned beef walk in cooler Chese bacn ice bath(notlowmoist) 52 Ckd chkn make unit 40 Hot water 3 compartment sink 169 Swt chili Spinach ice bath 62 reheated 166 Quat 3 compartment sink 300 194 Sld tom 37 Quat sanitizing bucket 300 Mac n chse reheated make unit Chili veg 144 Cned beef 47 Whip butter 45 hot holding make unit sliding door cooler Chili hot holding 177 Ham reach in cooler 38 Cut melon reach in cooler 37 Potato final cook 170 Observations and Corrective Actions Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code. 6 2-301.14 When to Wash - P 0 points. Employee with clean hands turned off the knobs at the handwashing sink then grabbed disposable, paper towels. To avoid recontamination, employee shall use a barrier such as disposable, paper towels to turn off the knobs at the handwashing sink. CDI: Employee used disposable, paper towel to turn off the knobs of handwashing sink. 13 3-302.11 Packaged and Unpackaged Food-Separation, Packaging, and Segregation - C 0 points. Container of cole slaw underneath unwashed avocados (with stickers) and unwashed whole tomatoes on the shelving in the walk in cooler. Store ready-to-eats foods above unwashed fruits and vegetables. CDI: Person in charge removed the container of cole slaw to the top shelf. 14 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils - P Repeat. Scoops (some food debris on the handle); lemon slicer (stored on the clean drainboard); stack of plastic containers; salad spinner inner component; small, metal pans; strainer were soiled. Food-contact surfaces of equipment and utensils shall be clean to sight and touch. CDI: All items taken to/around the three compartment sink (wash compartment). //4-602.11 Equipment Food-Contact Surfaces and Lock Utensils-Frequency - C Water dispenser with black residue at the soda stations. Dispensing nozzles shall be clean at a frequency

Text to prevent mold or soil.

Sakamoto REHSI

First Last Benny Patterson Person in Charge (Print & Sign): **First** Last

REHS ID: 2685 - Jill Sakamoto

Regulatory Authority (Print & Sign): JIII

'erification Required Date: Ø 6 / 1 3 / 2 Ø 1 8

REHS Contact Phone Number: (336)703-3137

North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program DHHS is an equal opportunity employer.



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#### Observations and Corrective Actions

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- 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P Repeat. Cheese 48 F and cheese with bacon 52 F in container with ice bath only touching the bottom of the containers. Spinach 62 F filled to the top of the plastic container on top ice bath on the table. Corned beef 46 F to 47 F in the make unit. Cold holding, potentially hazardous foods shall be 45 F or less (January 1, 2019 will be 41 F or less). CDI: Cheese and cheese with bacon taken to the walk in freezer. Spinach taken to the walk in cooler. Corned beef was voluntarily discarded by person in charge.
- 3-501.18 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Disposition P Turkey 46 F and corned beef 46 F to 47 F inside the make unit with use by 6/11/18 before 9:00am (kept 4 days per policy). Food shall be discarded if it is in a container or package that does not bear a date or day or is appropriately marked with a date or day that exceeds 42 F to 45 F for 4 days OR 41 F or less for 7 days. CDI: Turkey and corned beef were voluntarily discarded by person in charge.

  //3-501.17 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Date Marking PF Cooked chicken in the make unit and reach in cooler with no date marking label. Ready-to-eat, potentially hazardous food prepared and packaged by food processing plant shall be clearly marked at time the original package is opened in a food establishment if held for more than 24 hours, to indicate the date or day by which food shall be discarded based on 4 days if 42 F to 45 F OR 7 days if
- 7-102.11 Common Name-Working Containers PF 0 points. One spray bottle with liquid not labeled by the sink at the front counter area. Working containers of poisonous or toxic materials when removed from bulk supplies shall be clearly identified with the common name of the materials. CDI: Person in charge discarded the contents of the spray bottle.
- 3-501.15 Cooling Methods PF 0 points. Turkey 46 F inside the make unit. Employee brought the turkey from the walk in cooler. Sliced tomatoes 48 F and 50 F in containers stack on top of each other in the walk in cooler. Cooling shall be accomplished by using one or more of the following methods: 1. Shallow pans, 2. Smaller or thinner portions, 3. Rapid cooling equipment, 4. Stir the food in container placed in an ice water bath, 5. Use containers that facilitate heat transfer, 6. Add ice as ingredient or 7. Other effective methods. In cold holding equipment, food shall be: 1. Arranged to provide maximum heat transfer and 2. Loosely covered or uncovered if protected from overhead contamination. CDI: Turkey was voluntarily discarded by person in charge. Containers of sliced tomatoes were unstacked in the walk in cooler.
- 6-501.112 Removing Dead or Trapped Birds, Insects, Rodents and other Pest C 0 points. Dead bug on the clean drainboard with stack of plastic containers, lemon slicer, and other items. Dead insects and other pests shall be removed from the premises at a frequency that prevents their accumulation, decomposition, or the attraction of pests. CDI: Person in charge removed the dead bug and all items on the drainboard.
- 7-204.12 Chemicals for Washing, Treatment, Storage and Processing Fruits and Vegetables, Criteria P Fruits and vegetable wash measuring yellow on the test strips (beyond the range on the test strip container). The dilution ratio is 1.170 to 1.128. Chemicals used to wash or peel raw, whole fruits and vegetables shall meet the requirements specified in 21 CFR 173.315 Chemicals. Verification required for the fruit and vegetable wash concentration by June 13, 2018. Please contact Jill Sakamoto at 336-703-3137 and/or sakamojm@forsyth.cc.
- 4-501.11 Good Repair and Proper Adjustment-Equipment C Rust on the legs and underneath of the shelving between the make units. Caulk separating inside the cover of the salad spinner, rusted shelving above the sink located at the front counter, and minor torn gasket on the sliding door cooler in the front counter area. Equipment shall be maintained in good repair.

  //4-101.11

Characteristics-Materials for Construction and Repair - P Cracks in the small plastic container on the shelf. Construction of the utensils and food-contact surfaces of equipment shall be smooth, easily cleanable, resistant to scratching. CDI: Person in charge voluntarily discarded the plastic container. 0 points.





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- 47 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C Food debris or residue inside all the make units, microwave, and reach in coolers. Nonfood-contact surfaces of equipment shall be free of accumulation of food residue and debris.
- 5-205.15 (B) System maintained in good repair C 0 points. Leak at the turn knob to the hose going to the dispenser tower at the can wash. Plumbing system shall be maintained in good repair.
- 6-201.11 Floors, Walls and Ceilings-Cleanability C Repeat. Damaged ceiling tile outside of walk-in cooler door. Floors, walls, and ceilings shall be designed, constructed, and installed to be smooth and easily cleanable.
- 6-303.11 Intensity-Lighting C 0 points. Lighting measured low in the following areas: 35 to 53 foot candles on the left side of the table with the slicer and 35 to 68 foot candles at the prep table by the make unit. Large cardboard box hanging over on the table with slicer on the shelving above the light fixture blocking the light. Light bulb was out over the prep table by the make unit. Lighting shall be at least 50 foot candles where employees handle food.





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