

Forsyth County Department of Social Services
Board Meeting
April 24, 2017

Board Members present: Nancy Young (Vice Chair), Com. Dave Plyler Com. Fleming El-Admin and Claudette Weston.

Board Members absent: Evelyn Terry

Others present: Debra Donahue (Director), Michael LaDisa (Deputy Director), Victor Isler (Family & Children’s Director), , Kim Collie (Asst. Division Director Income Support), Tiffany Lamarque (Asst. Division Director Income Support), Linda Daum (Business Officer), Tanya McDougal (Strategic Initiatives) Gloria Woods (County Attorney), Gail Anderson (Admin. Asst.)

Prior to meeting was a reception to recognize employees who work for DSS that have 10, 20, 30 years of service to the county. The following were present:

10 years of service: Denise Blair, Sophia Bowen-Panton, Kimberly Collie, Cynthia Dodson, Kimberly Nesbitt, Jamie Shouse, Amanda White, Donise Williams, Shakeia Winston

20 years of service: Shannon Davis, Anita Miller, Melodie Ramirez, Cassandra Williams

30 years of service: Carolyn Thomas.

Those unable to attend:

Bobbietta Adams (10), Robinetta Blackwell (20), Jessica Brinkley (10), Tonya Britton (10), Sherita Cain (10), Benita Crowell (10), Tameka Handy (10), Darren Jones (20), Gardenia Myers (10), Nedra Neely (10), Carol Senter (20), Lydia Wilborn (20) and Rhea Witherspoon (10)

Meeting called to order at 11:30 am

- I. Consent
 - A. Minutes from March 27, 2017- Minutes were presented motion made to approve by Claudette Weston seconded by Dave Plyler, passed by voice vote.
 - B. Budget- Proposed budget presented for approval
 - i. Motion to approve by Claudette Weston seconded by Dave Plyler, approved by voice vote with no dissention.
- II. Director’s Report- Debra Donahue
 - A. HR Vacancies
 - i. Current Vacancies: 39
 - 1. Income Support currently has 16 vacancies but 8 recommendations have been sent to HR
 - B. Pending Legislation that affects DSS

- i. HB513-Set State-County Special Assistance Rates
- ii. HB529 –Amend Funeral Laws
- iii. SB439-Funds/Eliminate NC Pre-K Waitlist Statewide
- iv. NCDSS (2017-2017 Reg) handout

III. Division updates

- A. Adult Services-Debra
 - i. Report in packet
- B. Business Office- Linda Daum
 - 1. Nothing further (Budget covered earlier)
- C. Child Support – Michael Ladisa
 - i. Data for March hitting goals or progressing no red (75% in establishment)
 - ii. Fatherhood initiative
 - 1. 2 events conducted
 - 2. June 29th next one will be during day from 12pm-2pm
- D. Family and Children’s –Victor Isler
 - 1. May is Foster Care Awareness month
 - a. Working on recruitment
 - i. Mailing and television ads
 - ii. Banner on Northwest Blvd.
 - iii. Yard signs kick off
 - iv. Event coming up at Tanglewood Park on May 25 from 6-8pm.
 - 2. With upcoming legislation have leadership in work groups looking at the following areas:
 - a. Policies and procedures
 - b. Family Leadership and Engagement
 - c. Technical Assistance
 - d. Quality Assurance
 - 3. Addressing recruitment and retention with staff development through
 - a. Direct Practice
 - b. Job Management
 - c. Professional Impact
 - d. Continued Learning
 - e. Emotional Support
 - 4. Performance Measures
 - a. Should see improvement in reunification/adoption numbers in the coming months with new attorney

E. Income Support-Kim Collie

1. Food and Nutrition Services Applications
 - a. Continue to work on timeliness and quality.
 - b. Have met or exceeded goals for last year
2. Medicaid Applications
 - a. March report card passed at 90%
3. Food and Nutrition Services Recertifications
 - a. Making progress last month 80.5%

F. Program Integrity- Tiffany Lamarque

- i. Have 694 act investigations which could result in potential revenues for the County of \$232,396
- ii. Conducted 184 interviews out of the 694 active investigations
- iii. 90 Hearings to disqualify customers who have misused their benefits

G. Strategic Initiatives- Tanya McDougal

- i. Community activities with CPS
- ii. Finished third MAPP class
- iii. Child Abuse prevention Month
- iv. Programs with churches-One Congregation/One Child
 1. Yard signs at churches advertising need for Foster Care
 2. Supporting for other activities
 3. Goal to add additional churches every year

IV. Other Discussion

- A. Introduce new board members to DSS leaders.

Motion made to adjourn by Dave Plyler, seconded by Fleming El-Admin, voice vote approved.

Meeting adjourned

Next meeting will be **May 22, 2017 at 11:30 am**